

# Hold Your Place Online for Coral Gables Hospital ER

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Coral Gables Hospital has introduced a new emergency room service that allows patients with non-life threatening conditions to wait at home for medical attention instead of the ER waiting room.

By using the InQuickER service, a patient can hold his or her place online at Coral Gables Hospital by paying a \$9.99 fee, completing an online form, and arriving at the projected treatment time, according to a hospital press release. The patient will be seen by a health professional in the emergency room within 15 minutes, or InQuickER will refund the online fee in full.

The new service is only intended for individuals who have non-life threatening medical conditions. Individuals requiring immediate medical treatment should go immediately to the nearest emergency department or call 911.

“We know people want more convenience and communication in the ER experience,” explained Jay Miranda, chief executive officer, Coral Gables Hospital. “While estimates and averages about emergency room wait times may vary, many emergency room patients end up waiting several hours in waiting rooms with no indication of when they’ll be seen. With this service, users enjoy the convenience of choosing where they wait and a projected time to see a healthcare professional in the emergency room.”

InQuickER does not affect the wait times of other emergency room patients, nor does it allow certain individuals to “cut” in front of others, according to the hospital. Additionally, if the projected treatment time changes due to an influx of patients requiring priority treatment, the user will be notified and given an alternate time or a refund.

Coral Gables Hospital is located at 3100 Douglas Rd. For more information visit [www.coralgableshospital.com](http://www.coralgableshospital.com)

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